

TERMS & CONDITIONS FOR CHANGI TRAVEL CIRCLE 'IT'S MY BIRTHDAY!' CAMPAIGN

1. ACCEPTANCE OF THE TERMS AND CONDITIONS

- 1.1. By participating in the 'It's My Birthday' campaign (the "**Campaign**"), each Participant (as defined below) confirms that he/she has read, understood and agrees to be bound by these terms & conditions set out herein, including any other requirements set out in any Campaign-related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the "**Terms and Conditions**"). This Campaign is organised by Changi Airport Group (Singapore) Pte. Ltd. and/or its authorised agents (the "**Organisers**"). This Campaign involves other activities (the "**Initiatives**") and the applicable Terms and Conditions for such Initiatives have been laid out below.
- 1.2. As a condition of entry into the Campaign, each Participant affirms and represents that he/she is either above 18 years of age or (if he/she is below the age of 18), he/she has sought and obtained consent from his/her parents or legal guardian for the entry into the Campaign and to be bound in all respects by these Terms and Conditions. If required by the Organisers, Participants shall submit written proof of parental or legal guardian consent for their participation in the Campaign.

2. CAMPAIGN DURATION

- 2.1. The Campaign shall commence on Tuesday, 4 January 2022, 0000 hrs and conclude on Monday, 31 January 2022, 2359 hrs (the period known as the "**Campaign Period**"). The times are stated in Singapore Time (SGT).

3. CAMPAIGN ELIGIBILITY

- 3.1. The Campaign is open to all natural persons, other than directors, employees (and the immediate family members of such directors or employees) of the Organiser and its subsidiaries, the Changi Airport Group Singapore, and any other persons involved in organising, promoting and/or conducting the Campaign (each a "**Participant**"). For the purpose of this Clause, '**immediate family members**' shall include spouses, children, parents, parents-in-law and siblings.

4. INITIATIVE 1: FIND A #SLICEOFSINGAPORE MECHANICS AND CONDITIONS

- 4.1. By participating in the #SliceofSingapore social media contest held on Instagram ("**Photo Contest**"), each Participant (as defined below) confirms that he/she has read, understood and agrees to the following Terms and Conditions.
- 4.2. To submit a valid entry for the Photo Contest, Participants must fulfil all of the following requirements:
 - (i) be a follower of Changi Airport's official Instagram page;
 - (ii) be a registered member or partner of the Changi Travel Circle platform;

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- (iii) upload and post the Photograph on their own Instagram account, with the privacy setting set to “Public”, within the Campaign Period; and
- (iv) include a tag *@changiairport* and hashtags *#ChangiTravelCircle* and *#SliceofSingapore*.

4.3. Participants may submit more than one entry for this Photo Contest.

4.4. Only upon strict compliance with Clause 4.2, shall an entry be considered a valid entry (“**Valid Photo Entry**”) for the Photo Contest.

4.5. By submitting a Valid Photo Entry, Participants represents and warrants that:

- (i) he/she is not in violation of any laws or regulations of their country of residence by participating in the Photo Contest;
- (ii) he/she is the authorised account owner of the Instagram page (based on the registered email address registered to the Instagram account) referred to in Clause 4.1(iii) above;
- (iii) he/she is the sole legal and beneficial owner of all intellectual property rights to the Photograph submitted by him/her in accordance with Clause 4.1. In the event that any third party alleges that the Photograph infringes the copyright or other intellectual proprietary right of such third party, the Participant shall defend, indemnify and hold the Organisers harmless from and against any and all claims, demands, actions, proceedings, recoveries, judgment or execution resulting and/ or arising therefrom; and
- (iv) he/she has not licensed or assigned the intellectual property rights in his/her Photograph to any third party anywhere in the world.

4.6. The Valid Photo Entry shall be disqualified if Clause 4.5 is not complied with.

5. INITIATIVE 2: WRITE US A LOVE LETTER MECHANICS AND CONDITIONS

5.1. By participating in the ‘Send us Some Love’ contest (“**Review Contest**”), each Participant (as defined below) confirms that he/she has read, understood and agrees to the following Terms and Conditions.

5.2. To submit a valid entry for the Review Contest, Participants must be a registered member or partner of the Changi Travel Circle platform;

5.3. Participants may submit more than one entry for this Review Contest.

5.4. Only upon strict compliance with Clause 5.2, shall an entry be considered a valid entry (“**Valid Review Entry**”) for the Review Contest.

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6. INITIATIVE 3: ENJOY DOUBLE CIRCLE POINTS MECHANICS AND CONDITIONS

- 6.1. By participating in the Double Circle Points Initiative (“**Double CP**”), each Participant (as defined below) confirms that he/she has read, understood and agrees to the following Terms and Conditions.
- 6.2. To be eligible for Double CP, Participants must be a registered member of the Changi Travel Circle platform.
- 6.3. The following activities as laid out in the general Terms and Conditions of Changi Travel Circle are eligible for Double CP:
 - (i) Refer A Friend
 - (ii) Complete Our Pop Quizzes
 - (iii) Follow / Like Us
 - (iv) Share Our Posts
 - (v) Review a Product
- 6.4. Circle Points earned through this Initiative is capped at 150 bonus Circle Points per Participant.

7. CONDITIONS FOR ALL INITIATIVES

- 7.1. Valid Photo Entries and Valid Review Entries shall henceforth be jointly referred to as “**Valid Entries**”.
- 7.2. All Valid Entries shall not contain defamatory, violent, infringing, obscene, pornographic, sexual, indecent or unlawful material or information that violate local and international laws and regulations.
- 7.3. Notwithstanding the foregoing, the Organisers reserve the right to disqualify all Valid Entries that do not comply with the criteria stipulated in these Terms and Conditions or are deemed to be inappropriate, fraudulent, misleading, deceptive or generally or potentially damaging to the goodwill or reputation of the Organisers. All submitted entries and/or works which are incomplete, illegible, incomprehensible, false, deceptive and/or not otherwise received by the Organisers for whatever reason shall render those entries or works ineligible and void.
- 7.4. The Organisers decision on all matters relating to the Campaign and the Initiatives (including but not limited to the selection of winners) is final, conclusive and binding on all Participants. No appeal will be entertained for any reason whatsoever.

8. SELECTION OF WINNERS AND PRIZE(S)

- 8.1. The Organisers will select winning entries from the Valid Entries based on its own set of criteria for each Initiative (“**Winning Entries**”). For the Photo Contest, Valid Entries will be judged on amongst other things, whether the depicted Singapore location is easily identifiable and aesthetically pleasing. For the Review Contest, Valid Entries will be judged on how heart-warming it is and its ability to be displayed on our Changi Travel Circle platform as a review.

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- 8.2. Participants whose Valid Entries are selected as the Winning Entries ("**Winners**") will be notified by Instagram private/direct message, email and/or by reposting the Winning Entry on Changi Airport's Instagram stories and tagging the Winner (the "**Notification**"). If, for some reason, a Winner cannot be contacted by the Organisers or if a Winner does not acknowledge the Notification within a reasonable period of time (as determined by the Organisers in its sole discretion) or where applicable, if a Winner does not collect the Prizes within 1 month from the Notification ("**Unresponsive Winner**"), the Organisers reserves the right to disqualify the Unresponsive Winner and select a replacement Winner for the Prize or forfeit the Prize and the Unresponsive Winner shall not be entitled to any payment or compensation in any form from the Organisers.
- 8.3. In the event that a Winner is determined by the Organisers (at its sole and absolute discretion) as not having complied with these Terms and Conditions, the Organisers reserve the right to disqualify such Winner.
- 8.4. Electronic vouchers from local merchants operating in the country where the Winner is based (the "**Photo Contest Prizes**") will be awarded to three (3) winners of the Photo Contest. There will be one Winning Entry for the grand prize of S\$200 and two Winning Entries of the consolation prize of S\$50.
- 8.5. Three (3) sets of electronic vouchers equivalent to S\$30 from local merchants operating in the country where the Winner is based (the "**Review Prizes**") will be awarded to three (3) winners of the Review Contest.
- 8.6. Participants will also be awarded with ten (10) Circle Points for his/her participation in each Initiative (the "**Participation Prize**"). The Participation Prize will be credited into his or her Changi Travel Circle membership account upon submission of a screenshot of the Valid Entry via the Changi Travel Circle's [Contact Us page](#). Each Participant will only be awarded 10 Circle Points per Initiative regardless of the number of Valid Entries submitted.
- 8.7. In order for a Winner or Participant to receive the Photo Contest Prizes, Review Prizes, or Participation Prize (collectively known as the "Prizes"), he or she shall, (if required by the Organisers) provide proof of this eligibility for the Contest, proof of ownership of the Instagram account used for the submission of the Valid Photo Entry (if applicable) and provide the details of his/her Changi Travel Circle account to the Organisers. In the event that any Winner or Participant is unable to provide satisfactory proof or information as may be required by the Organisers, he or she shall be disqualified from the Initiatives and the Prizes shall be forfeited in whole, with no payment or compensation provided.
- 8.8. The Organisers reserve the right to amend or substitute the Prizes at any time without prior notice to the Winners and Participants, and the Organisers assumes no liability or responsibility whatsoever in respect of any defect, deficiency or variation of the Prizes or any part thereof) or the nature/consumption of the Prizes (or any part thereof) and will not entertain any direct or indirect correspondence with anyone in this regard.
- 8.9. To the fullest extent permitted by law, the Organisers shall not be liable for any loss, damage, injury or disappointment (including without limitation, indirect or consequential loss) suffered

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by any Participant entering the Contest or as a result of or arising from despatching, claiming or accepting the Prizes or from disqualification from the Contest.

9. USE OF THE VALID ENTRIES BY THE ORGANISERS

9.1. Valid Entries (which include the Photograph from the Photo Contest) may be used by the Organisers as marketing and promotional materials during and after the Campaign. By submitting a Valid Entry/Entries, Participants hereby grant the Organisers an unconditional, irrevocable, perpetual, worldwide, exclusive, royalty-free, sub-licensable and transferable licence to use, reproduce, distribute, edit or produce derivative works of, display and/ or publicise the Valid Entry/Entries (including the Photograph) in any media format and any media channels and for any purpose as deemed fit by the Organisers.

10. PERSONAL INFORMATION

10.1. By participating in the Campaign, all Participants agree to grant to the Organisers the right to collect, use or disclose/transfer their personal data (including but not limited to their names and their Instagram handles and profile pictures) for promotional, marketing and publicity purposes about the Contest, Jewel Changi Airport or Changi Airport. Should a request be made by the Organisers, Participants are obliged to provide the required information within the requested period. It shall be a condition for participation in the Contest that Participants consent to the public disclosure of his/her name, and their Valid Entry (including the Photograph for the Photo Contest, if applicable) for publicity or commercial purposes or otherwise, and the Organisers shall be entitled to use any such information for any future marketing effort, without any further notice, payment or compensation to the Participants.

10.2. Participants warrant that all information submitted is true, current and complete. Participants shall inform the Organisers immediately of any inaccuracies in the information submitted.

10.3. Participants agree that the Organisers are a collector of all personal data provided in the course of participating in the Contest. In this regard, Participants acknowledge and accept the Organisers' processing of their personal data in accordance with CAG's Privacy Policy which can be found at <http://www.changiairport.com/en/privacy-policy.html>.

11. AMENDMENTS TO AND CANCELLATION OF CAMPAIGN

11.1. The Organisers reserve the right to, without any liability to Participants and/or Winners, amend, modify, cancel, terminate or suspend the Campaign, these Terms and Conditions and any specific rules applicable to the Campaign, in whole or in part, at its sole discretion and at any time without notice to any Participant, or if the Organisers believe the Campaign is not capable of being conducted smoothly or in the event of a virus, bug, tampering, unauthorised intervention, fraud, technical or system failure or disruption, force majeure or any other causes or circumstances beyond the reasonable control of the Organisers that could corrupt or affect the administration, security, impartiality or normal course of the Campaign. In the event of amendment to or cancellation of the Campaign, the Organisers may (but shall not be obliged to), at its sole discretion, post a notice via the Changi Travel Circle's website or any other communication channel. Participants shall not be entitled to any damages or compensation whatsoever or howsoever arising as a result of such amendment or cancellation.

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12. LIABILITY AND INDEMNITY

- 12.1. All Participants of the Campaign shall assume all risks in respect of loss, injury, damage or liability which may arise as a result of or in connection with the Participant's participation in the Campaign or his/ her submission of any entry or work in relation to the Campaign.
- 12.2. To the fullest extent permitted by law, the Organisers shall not be liable in Contract, Tort (including Negligence) or otherwise, for any direct loss, indirect/consequential loss, injury damage, liability, cost and expense which the Participant may sustain or incur as a result of his/her participation in the Campaign and in no event shall the Organisers be responsible and/or liable for any interruption or cessation of transmission whether caused by technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software, traffic congestion on the internet or at any website, or any combination thereof, any bugs, viruses, trojan horse or the like which may be transmitted to or through the Organisers' Facebook page, or Instagram page, or website by any third party, any errors or omissions in any entry, work, or content, or any loss or damage of any kind incurred on the Participant's or any other person's computer or mobile device as a result of the Participant's submission of any entry for the Campaign, or otherwise related to or resulting from participation in the Campaign.
- 12.3. The Participant (including his or her heirs, parents, legal guardians, executor and/or administrators) shall defend and be solely liable for, fully indemnify and hold the Organisers, its officers, employees and agents, to the maximum extent permitted by the law, harmless from and against:
- (i) all liabilities, damages, losses, costs (including legal costs on a full indemnity basis and/or reasonable solicitor's fees) and expenses of any nature arising from any claims, demands, actions, proceedings, recoveries, judgment or execution which the Organisers, its officers, employees or agents, may suffer or incur by, from or in connection with the Participant's participation in the Campaign; and/or
 - (ii) any claims, demands, actions, proceedings, recoveries, judgment or execution arising from infringement, alleged infringement, violation of a third party's intellectual property rights in the Valid Photo Entries (including Photograph) used for the **#SliceofSingapore** video or marketing and promotional materials.

13. GENERAL

- 13.1. The Organisers reserve the right to disqualify, block and/or discard any entries from any Participant who tampers with or hacks the entry process, as determined by the Organisers in its sole discretion. The Organisers will take action, in accordance with the law, against any Participant who attempts to deliberately damage any social media account, Instagram page or website or undermine the legitimate operation of the Campaign. Automated entries are prohibited, and any use of automated devices, software or other methods deemed to be illegitimate for the Campaign by the Organisers will result in immediate disqualification without any prior notice given.

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- 13.2. All entries must be submitted in accordance with these Terms and Conditions. The Organisers accepts no responsibility for any late, lost or misdirected entries including entries not received by the Organisers or delays in the submission of the entry due to any technical disruptions, network congestion or for any other reason. The Organisers reserves the right to audit and ensure that each participant's entry is bona fide.
- 13.3. The Organisers shall not responsible and/or liable for any hyperlink to or the content of any other website and any reference to any website, entity, product or service is not an endorsement or verification by the Organisers of such website, entity, product or service.
- 13.4. The Campaign is in no way sponsored, endorsed, administered or associated with Instagram. Questions, comments or feedback concerning the Campaign are to be addressed to the Organisers only and not to Instagram. The Participants shall release Instagram from all damages, losses and expenses of all kind, which might result in claims regarding the Campaign.
- 13.5. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Campaign, these Terms and Conditions shall prevail.
- 13.6. The Campaign and its Terms and Conditions are governed by the laws of the Republic of Singapore and all Participants and Winners agree to irrevocably submit themselves to the non-exclusive jurisdiction of the Singapore courts in the determination of any matter or dispute arising in connection therewith.
- 13.7. The Terms and Conditions listed are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B).

14. CONTACT US

- 14.1. If you have any questions regarding the Campaign, kindly contact us via the Contact Us page on Changi Travel Circle. Please select "1st Birthday Submission" in the subject field of your correspondence.

(Version Dated 28 December 2021)

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