

FREQUENTLY ASKED QUESTIONS (FAQS) FOR CHANGI TRAVEL CIRCLE MEMBERS

GENERAL MATTERS

Why has Changi Airport Group launched Changi Travel Circle?

We launched Changi Travel Circle, a B2B programme and platform aimed at engaging travel trade partners, from around the world for all things Singapore Changi Airport and Jewel Changi Airport.

I'm already very familiar with Singapore and Changi Airport. How else can I benefit from joining Changi Travel Circle?

Changi Travel Circle now rewards you for doing what you know best and allows you to continue keeping abreast of the latest happenings at Changi Airport and Jewel. Get empowered as a travel agent with exclusive access to marketing toolkits and promotions curated specially for members.

Do I need to pay any membership fees for joining Changi Travel Circle?

Membership is free.

Who can join as a member today?

We are now onboarding outbound overseas travel agents and inbound Singapore tour operators to join as Members.

Changi Travel Circle looks interesting. But I'd like to find out more before signing up.

Drop us a note via the Contact Us page with your questions.

I am unable to join Changi Travel Circle.

Please drop us a note via the Contact Us page with screen shots and / or descriptions of the difficulties you are facing.

WEBINAR MATTERS

I have missed the deadline to sign up for the webinar. Can I still join?

Please drop us a note via the Contact Us page at least one (1) working day prior to the webinar, and we will try to slot you in should availability allow.

I did not receive the webinar confirmation.

Please check that the email is not directed to your Junk Mail folder. If it's not there, you can drop us a note via the Contact Us page.

I missed the webinar session. Is there a recording which I can access instead?

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Yes, you may check our Webinar Archives for the recording after ten (10) working days. However, you will need to register as a Changi Travel Circle member first.

OTHER MATTERS

My question is not addressed in this FAQ. Who can I reach out to for more information?
You can drop us a note via the Contact Us page, and we will respond within five (5) working days.